

ECOPLANT Privacy Policy

This is the privacy policy (“**Privacy Policy**”) that governs how we, Ecoplant Technological Innovation Ltd. (“**Ecoplant**”, “**we**”, “**our**” or “**us**”), use Personal Information (defined below) and non-personal information that we collect, receive, store, process, disclose and/or transfer about individuals in connection with the use of the website www.ecoplant.co/, the Ecoplant mobile application(s), and any other website or service that we operate (the “**Services**”).

We do not ourselves host any of the services – all hosting is done by third party service providers that we engage such as: Google, IBM, and Microsoft. This means that data you provide us or that we collect from you (including any Personal Information, as defined below) – as further described in this Privacy Policy – is hosted with such third party service providers on servers that they own or control. Regardless of where such third party service providers are located, their servers may be located anywhere in the world (including, the United States or Europe). Your data may even be replicated across multiple servers located in multiple countries. In addition, your Personal Information may be transferred to various third party service providers and/or affiliated companies around the world, including in and out of your country, in and out of Europe and in and out of the United States.

1. **Introduction.** We have implemented this Privacy Policy because your privacy, and the privacy of other users, is important to us. This Privacy Policy explains our online information practices and the choices you can make about the way your Personal Information is collected and used in connection with the Services. “**Personal Information**” means any information that may be used, either alone or in combination with other information, to personally identify an individual, including, but not limited to, a first and last name, a personal profile, an email address, an IP address, a home or other physical address, a phone number or other contact information. In addition to the Personal Information collected, we may also collect and/or process non-personal information, gathered from machinery such as temperature, pressure, flow extensions, electricity, thermodynamic, gas, water, and other energy-related or technical data.
2. **Terms of Use.** This Privacy Policy forms part of our Terms of Use which is available at www.ecoplant.co/terms, as well as any applicable Ecoplant Software License Agreement and End User License Agreement (and collectively, the “**Terms**”). Any capitalized but undefined term in this Privacy Policy shall have the meaning given to it applicably in the in the Terms.
3. **Consent and Modification.** You are not legally obligated to provide us Personal Information and/or to use our Services, and you hereby confirm that providing us Personal Information and using our Services is at your own free will. By ticking the relevant box, and in any event by using the Services, you hereby consent to the terms of this Privacy Policy and to our collection, processing and sharing of Personal Information for the purposes and in the way set forth herein. If you do not agree to this Privacy Policy, please do not access or otherwise use the Services. We reserve the right, at our discretion, to change this Privacy Policy at any time. Such change will be effective ten (10) days following posting of the revised Privacy Policy on our Services, our Services thereafter or, when applicable, your consent to such changes means that you accept those changes.
4. **What Personal Information We Collect and How We Collect It.** We receive and/or collect Personal Information from you in the following ways:
 - 4.1. **Account.** In order to use some of our Services, you may be required to create an account (“**Account**”). If you create an Account you will be required to provide us with certain information, such as your name, user name, telephone number, email address, as well as a password that you will use for your Account (“**Account Information**”). We may send you a text message to your mobile phone or an e-mail to the e-mail address you submit to confirm your registration. If you choose not to create an Account, you may not be able to access or use certain features of the Services.
 - 4.2. **‘Contact Us’ Information.** If you send us a “Contact Us” request, whether by submitting an online form that we make available or by sending an email to an email address that we display, you may be required to provide us with certain information such as your name and email address.
 - 4.3. **Log Files.** We may make use of log files. The information inside the log files includes internet protocol (IP) addresses, type of browser, device, Internet Service Provider (ISP), date/time stamp, referring/exit pages, clicked pages and any other information your browser may send to us. We may use such information to analyze trends, administer the Services, track users’ usage and location, and gather demographic information.
 - 4.4. **Cookies and Other Tracking Technologies.** Our Services may utilize “cookies”, anonymous identifiers and other tracking technologies in order for us to provide our Services and present you with information that is

customized for you. A “cookie” is a small text file that may be used, for example, to collect information about activity of certain portions of the Services. Certain cookies and other technologies may serve to recall Personal Information, such as an IP address, previously indicated by a user. Most browsers allow you to control cookies, including whether or not to accept them and how to remove them. You may set most browsers to notify you if you receive a cookie, or you may choose to block cookies with your browser.

4.5. **Google Analytics and similar tools.** The Services may use certain analytics tools, such as “Google Analytics”, or supplemental IBM analytic tools, to collect information about use of certain portions of the Services. These tools collect information such as how often users visit our site or use certain portion of the Services, what pages they visit when they do so, and what other sites they used prior to using our Services. They also generate reports, statistics, or summaries. We use this information to maintain and improve our Services and our products. We do not combine the information collected through the use of these tools. Each tool is regulated by its own terms of service. For example, Google’s ability to use and share information collected by Google Analytics about your visits to certain parts of the Services is restricted by the Google Analytics Terms of Service, available at <http://www.google.com/analytics/terms/us.html>, and the Google Privacy Policy, available at <http://www.google.com/policies/privacy/>. You may learn more about how Google collects and processes data specifically in connection with Google Analytics at <http://www.google.com/policies/privacy/partners/>. You may prevent your data from being used by Google Analytics by downloading and installing the Google Analytics Opt-out Browser Add-on, available at <https://tools.google.com/dlpage/gaoptout/>.

5. **Publicly Available Information.** Any content that you post on or via the Services (“User Submissions”) may be publicly available to other users of the Services, and may also be accessed and used by people off the Services. The notices and tools that we provide on the Services are intended to inform you which information will be made publicly available. If you publish your contact information in any User Submissions or as part of your use of the Services, you may receive unsolicited messages from other users of the Services or the public. We, therefore, encourage you only to post information that you are sure you want to be accessible to anyone.
6. **The Way We Use Personal Information.** If you submit or we collect Personal Information through our Services, then we may use such Personal Information in the following ways, via any applicable communication channel, including e-mail, etc.:
 - 6.1. We will use your Personal Information to provide and improve our Services, to contact you in connection with the Services and certain programs or offerings that you may have registered for, and to identify and authenticate your access to the parts of the Services that you are authorized to access.
 - 6.2. We may use your designated email address to: (i) send you updates or news regarding our Services and our products; and/or (ii) respond to a “Contact Us” request or other user requests (for example, to change your password).
 - 6.3. We may transfer your Personal Information to our local and/or foreign subsidiaries, and/or affiliated companies, and/or partners or service providers for the purposes of storing or processing such information on our behalf and/or assisting us with our business operations and/or to provide our Services to you and other users. Such information may be transferred to other countries and you consent to such international transfer.
 - 6.4. We use commercially reasonable efforts to only engage or interact with third parties that post a privacy policy governing their processing of Personal Information and/or offer an equivalent or similar level of protection as the one we offer.
 - 6.5. We may disclose your Personal Information or any information you submitted via the Services if we have a good faith belief that disclosure of such information is helpful, covered by a legitimate reason, or reasonably necessary to: (i) comply with any applicable law, regulation, legal process or governmental request; (ii) enforce our Terms, including investigations of potential violations thereof; (iii) detect, prevent, or otherwise address fraud, security issues and violations of applicable laws or third party rights; or (iv) protect against harm to the rights, property or safety of Ecoplant, our Services, our users, yourself or the public.
7. **Use of Anonymous Information.** We may use Anonymous Information (as defined below) or disclose it to third party service providers in order to improve our Services, and enhance your experience with our Services. We may also disclose Anonymous Information (with or without compensation) to third parties, including advertisers and partners. “Anonymous Information” means information which does not enable identification of an individual user, such as aggregated information about the use of our Services.
8. **Choice.** At all times, you may choose whether or not to provide or disclose Personal Information. If you choose not to provide mandatory Personal Information, you may still use parts of the Services, but you may be unable to access certain options, programs, offers, and services that involve our interaction with you.

9. **Access/Accuracy.** To the extent that you do provide us with Personal Information, we wish to maintain accurate Personal Information. If you would like to delete or correct any of your other Personal Information that we may be storing, you may use the tools that we make available on the Services or you may submit an access request by sending an email to info@ecoplant.co. Your email should include adequate details of your request.
10. **Links to and Interaction with Third Party Products.** The Services may enable you to interact with or contain links to your Third Party Account and other third party websites, mobile software applications and services that are not owned or controlled by us (each a “**Third Party Service**”). We are not responsible for the privacy practices or the content of such Third Party Services. Please be aware that Third Party Services may collect Personal Information from you. Accordingly, we encourage you to read the terms and conditions and privacy policy of each Third Party Service that you choose to use or interact with.
11. **Children’s Privacy.** The Services are not structured to attract children under the age of 13 years. Accordingly, we do not intend to collect Personal Information from anyone we know to be under 13 years. If we learn that we have collected Personal Information from a child under 13 years, we will delete that information as quickly as possible. If you believe that we might have any such information, please contact us at info@ecoplant.co.
12. **Security.** The security of Personal Information is important to us. –We follow generally accepted industry standards, including the use of appropriate administrative, physical and technical safeguards, to protect the Personal Information submitted to us. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use reasonable acceptable means to protect your Personal Information, we cannot guarantee its absolute security or confidentiality. If you have any questions about security while using the Services, you can contact us at info@ecoplant.co.
13. **Merger, Sale or Bankruptcy.** In the event that we are acquired by or merged with a third party entity or in the event of bankruptcy or a comparable event, we reserve the right to transfer or assign Personal Information in connection with the foregoing events.
14. **Our Do Not Track Notice.** We do not track consumers over time and across third party websites and therefore do not respond to Do Not Track signals. Further, we do not allow third parties to collect personally identifiable information about an individual consumer’s online activities over time and across different web sites when a consumer uses the Services.
15. **Commitment.** We are committed to protecting your privacy. Protecting your privacy online is an evolving area, and we are constantly evolving our Services to meet these demands. If you have any comments or questions regarding this Privacy Policy, or your Personal Information that we may be storing and using, please contact us at info@ecoplant.co.

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